Systems Thinking. Applied.

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**Usage**

This source is considered a primary reference for the Identifying and Understanding Problems and Opportunities article.

**Annotation**

This book provides guidance in the techniques for defining a problem or opportunity. The full text of this source is available through the ASysT website.

_SEBoK v. 2.1, released 31 October 2019_


- This page was last edited on 28 October 2019, at 08:45.