Soft Systems Methodology (glossary)

From SEBoK
soft systems methodology

Soft systems methodology (SSM) formalizes the ideas of a soft system approach using systemic thinking to expose the issues in a problem situation and guide interventions to reduce them. SSM provides a framework of ideas and models to help guide participants through this systemic thinking. (Checkland 1999)

Sources


Discussion

SSM is the most common example for a Problem Structuring Approach, see the Systems Science knowledge area for details.

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